

Pink and Pouty Medical Wigs

516 Veterans Memorial Blvd Suite C. Metairie LA 70005

Office: 504-342-7603 | Email: pinkandpoutymedicalwigs@gmail.com

TERMS AND CONDITIONS

By shopping with Pink & Pouty Medical Wigs you agree to this policy.

Overview

At Pink & Pouty, we specialize in custom-made medical and cosmetic wigs *designed for individuals who are bald or balding*. Our units are crafted to replicate a natural hairline and scalp for a seamless, undetectable finish. To ensure a perfect fit, **it is essential to begin with a clean scalp—free of oils, products, or buildup—and [follow proper hair prep](#)**. For those with fuller hair, small braids no larger than ½ inch per section are required to reduce bulk. We only accept a flat beehive braid pattern, as it allows the wig to lay flush against the scalp, ensuring a snug, secure, and natural-looking install.

Consultations

The first step to ordering your custom unit is providing accurate head measurements. That's why scheduling a virtual or in-person consultation is so important. During this session, we examine your hair condition and walk you through each step of the measurement process. With over a decade of experience in custom wig making, we've seen the most common mistakes clients make when measuring on their own—and we know exactly how to avoid them. Consultations are essential to getting the best fit and the most natural results, so be sure to book yours before placing an order: [Schedule a Consultation](#).

No Refund Policy

Due to the highly customized nature of our units, all wig purchases are non-refundable, non-exchangeable, and final sale. Each unit is tailored specifically to your measurements, preferences, and styling needs, making it unique to you. Because of this level of personalization, **we cannot accept returns or offer refunds under any circumstances**. We ask that all customers carefully review their selections and follow preparation guidelines to ensure the best possible fit and satisfaction.

Indemnification

Additionally, our wigs are made using 100% human hair and delicate lace materials that mimic the natural scalp. While this creates an incredibly realistic and high-quality appearance, it also means the lace is fragile and must be handled with care. The more natural-looking the material, the more valuable—and the more delicate—it becomes. We are not responsible for damaged or impaired wigs and will not issue refunds or repairs without additional charges. To maintain the integrity and longevity of your unit, it is essential to follow our detailed wig care instructions, available here: www.pinkandpouty.net/wigcare.

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Installation Policy

Our custom-made medical and cosmetic wigs are specifically designed for individuals who are bald or balding. Each unit is crafted to replicate a natural hairline and realistic scalp appearance for the most seamless and authentic look.

To ensure the best results, it is essential that you arrive with:

- A clean scalp, free of oils, product buildup, or residue
- A proper beehive braid pattern, which ensures the unit lays flat for a flawless and natural-looking install

Failure to meet these requirements will result in rescheduling and additional fees.

Installation service includes:

- Professional Installation
- Shampoo
- Cut & Style

Please note: Braiding services are not included. Below is the only acceptable braiding style, neatness, pattern and overall condition that we accept for installation services.

